

Social Value Update

Repairs Contracts

What is Social Value?

- Public sector organisations such as local authorities are required by law (according to 2012 Social Value Act) to secure proportional and relevant economic, social or environmental benefits when buying goods and services.
- Social Value can be understood as “ A process whereby public sector organisations meet their needs for goods, services in a way that achieves value for money on a whole life basis in terms of generating benefits not only to the organisation, but also to society and the economy, whilst minimising damage to the environment.”
- Social Value must be included all procurements and must account for 10% **weighting** of the award criteria. Social Value does **not** mean that **10% of the contract value** is allocated to Social Value.
- Social Value can drive social, economic and Environmental improvement for Croydon residents.

Social Value within the Repairs Contract

- Residents were actively involved during the tender evaluation process
- Suppliers during the tender process were requested to provide response that were evaluated on the following Social Value initiatives and how they will deliver during the period of the contract.

The initiatives are focussed around:

- Supporting the reduction of Crime
- Employment – Training and Events
- Apprenticeships
- Work experience /Pre-apprenticeships opportunities
- Supporting local businesses
- Carbon Reduction
- Sustainable Waste solutions
- Fleet improvement
- Air quality
- Cost of Living Support/ Wellbeing Activities

Achievements to date

- Collaborative working relationship amongst all suppliers and LBC
- Social Plans in place with suppliers
- Weekly meetings with LBC Officers and all suppliers to discuss and review Social Value initiatives.
- Development of a shared “Wish List” where requests for Social Value are placed by LBC officers.
- Engagement commenced with Croydon Voluntary sector community
- 100% of Fleet vehicles engaged on LBC contracts are Diesel Euro 6 or higher across all suppliers
- Development of Residents Contract Monitoring Group (RCMG) that will support the development of Social Value and Service performance
- Supplier Job opportunities advertised in Openhouse

Wates Commitments

Social Value Category	Points Basis (Unit per year)	Wates
SV1 - Support the reduction of crime	No. Initiatives	10
SV2 - Employment Opportunities (based on number of recruitment rounds per annum)	No. Rounds	3
SV3 - Apprenticeships - FTE across all workstreams with 85% being retained in full time employment	No. Apprentices	9
SV4 - Work Experience/Pre-Apprenticeships	No. Placements	10
SV5 - Employment related events, Initiatives and training	No. Initiatives	8
SV6 - Supporting local business	No. Initiatives	8
SV7 - Mental Health, Domestic Abuse Housing Alliance, Safeguarding and Dementia Friends Awareness	% Trained	100%
SV8 - Supporting Focussed Events	No. Events	4
SV9- Carbon Reduction - commitment to have in place a policy on carbon and target to reduce Scope 1-2 by 20% by 2030, or equivalent.	Commitment	1
SV10 - Fleet - Percentage of vehicle fleet to Euro 6 or better by April 2025	% In Place	100%
SV11 - Electric Fleet - Percentage of vehicle fleet fully electric by 2030	% In Place	70%
SV12 - Waste Management - Percentage of waste diverted from landfill	% Diverted	95%
SV13 - Air-Quality - Commitment to only use low-VOC products throughout contract	Commitment	1
SV 14 - Cost of Living support / Wellbeing activities	No. Initiatives	8

Mears Commitments

Social Value Category	Points Basis (Unit per year)	Mears
SV1 - Support the reduction of crime	No. Initiatives	6
SV2 - Employment Opportunities (based on number of recruitment rounds per annum)	No. Rounds	2
SV3 - Apprenticeships - FTE across all workstreams with 85% being retained in full time employment	No. Apprentices	5
SV4 - Work Experience/Pre-Apprenticeships	No. Placements	6
SV5 - Employment related events, Initiatives and training	No. Initiatives	4
SV6 - Supporting local business	No. Initiatives	4
SV7 - Mental Health, Domestic Abuse Housing Alliance, Safeguarding and Dementia Friends Awareness	% Trained	100%
SV8 - Supporting Focussed Events	No. Events	2
SV9- Carbon Reduction - commitment to have in place a policy on carbon and target to reduce Scope 1-2 by 20% by 2030, or equivalent.	Commitment	1
SV10 - Fleet - Percentage of vehicle fleet to Euro 6 or better by April 2025	% In Place	100%
SV11 - Electric Fleet - Percentage of vehicle fleet fully electric by 2030	% In Place	100%
SV12 - Waste Management - Percentage of waste diverted from landfill	% Diverted	95%
SV13 - Air-Quality - Commitment to only use low-VOC products throughout contract	Commitment	1
SV 14 - Cost of Living support / Wellbeing activities	No. Initiatives	4

K&T Commitments

Social Value Category	Points Basis (Unit per year)	K&T
SV1 - Support the reduction of crime	No. Initiatives	6
SV2 - Employment Opportunities (based on number of closed recruitment rounds per annum)	No. Rounds	2
SV3 - Apprenticeships - FTE across all workstreams	No. Apprentices	4
SV4 - Work Experience/Pre-Apprenticeships	No. Placements	7
SV5 - Young People Events and Initiatives	No. Events	2
SV6 - Supply Chain (based on % promoted locally)	% promoted	100%
SV7 - Meet the Buyer Event / Careers Fair - one annual event held in the local area	No. Events	1
SV8 - Mental Health, Domestic Abuse Housing Alliance, Safeguarding and Dementia Friends Awareness	% Trained	100%
SV9 - Supporting Focussed Events	No. Events	2
SV10 - Resident Training (Interviews/CVs)	No. Days	4
SV11 - Supporting start-up businesses and SMEs	No. Supported	1
SV12 - Carbon Reduction - commitment to have in place a policy on carbon and target to reduce Scope 1-2 by 20% by 2030, or equivalent.	Commitment	1
SV13 - Fleet - Percentage of vehicle fleet to Euro 6 or better by April 2025	% In Place	100%
SV14 - Electric Fleet - Percentage of vehicle fleet fully electric by 2030	% In Place	100%
SV15 - Waste Management - Percentage of waste diverted from landfill	% Diverted	100%
SV16 - Air-Quality - Commitment to only use low-VOC products throughout contract	Commitment	1

Social Value Monitoring

- Dedicated Housing Social Value Lead
- Weekly Social Value meeting with all three suppliers and Council officers
- Social Value updates at monthly supplier meetings
- Social Value Performance meetings in place (Quarterly)
- Annual Review Meeting in place – this will enable a review of categories and continuous improvement
- Inclusion of Social Value into KPI dashboard (in development)
- Engagement across other local authorities to keep up to date of developments

Wates Social Value Update

Get into Construction & Engineering

3D Design **Architecture & Surveying**

Admin & Project Management **Engineering & Trade Roles**

The Construk Project

Design, digitally model and construct a large scale building model in this **FREE** initiative.

Exclusive Employment Opportunities

Chance to Obtain a CSCS Card

Interactive Employability Training

Are You? A Student or Unemployed and Aged 16-30

Join Us!
23rd Oct - 3rd Nov

Croydon College, CR9 1DX

Register your interest today!

Scan the QR Code
Email guy@say-youth.org
Or Call +44 7494 230147

- ✓ Garden Clear up – Laxton Court (4th Oct 23)
- ✓ Employability Event with Croydon Works – 6th Oct 23
- ✓ Construk Project – advertised to residents
- ✓ Attendance at Croydon Career (Croydon College) Fair – 28th Sept
- ✓ Into to Construction session in partnership with Gloves not Guns charity

Mears Social Value Update



📍 Location & Time:

✉ Contact:

KEEP WARM, KEEP WELL

Join our information workshop for hints and tips to help you keep warm, keep well and keep you safe in your home during the winter months

MEARS



- ✓ Two Croydon residents employed to support delivery of Social Value and contract success
- ✓ One apprentice recruited (Carpentry) and taken on another apprentice from previous contractor
- ✓ 2 x Sheltered Accommodation Garden Clear Ups (Cedar and Beech House (New Addington)) Data tbc
 - ✓ Successfully bid for £1000 to support Garden Improvement works – Mears Foundation
- ✓ Supporting Sheltered accommodation residents (Ashwood Gardens) with basic DIY – Date tbc
- ✓ Keep well and Keep Warm workshop (Fieldway, New Addington and Shirley (Data tbc))

K&T Social Value Update



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- ✓ Supporting the redecoration of 2 X Sheltered Accommodation communal room (Laxton Court / Garnett Rd)
- ✓ Energy Efficiency –Video Production
 - ✓ Information for residents on energy efficiency
 - ✓ Effective ways to reduce energy consumption during the Winter months
 - ✓ Production was set in a Croydon Void property
- ✓ Supporting Disability Organisation with professional support – Heating upgrade solutions
- ✓ Developing relationships with local business to support fleet maintenance
- ✓ 100% of staff engaged on the contract have undertaken Mental Health. Dementia, Domestic Violence Training

What Next....

- ✓ Crime Reduction – actions in place to support Turnaround and Skill Mill project
- ✓ Deeper engagement with Croydon community to discover what support suppliers can provide – Winter months approaching
- ✓ All three-supplier event to be planned
- ✓ Greater internal communication of Social Value – celebrating success
- ✓ Employment
 - ✓ Careers fairs
 - ✓ CV Workshops
 - ✓ Collaborative three supplier approach with Croydon Works
- ✓ Supporting Christmas Activities – Supported Housing raffle
- ✓ Engaging with Community Partnerships
- ✓ Volunteering Days
- ✓ Recruitment of residents for the Resident Contract Monitoring Group (RCMG)
- ✓ Working with Internal stakeholders and strategic partners to obtain cross functional alignment

Any Social Value ideas , Interested in joining RCMG?

Please email

socialvalue@croydon.gov.uk

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Please provide the following information

1. Contact details
2. Description Social Value idea – please include ward area
3. Expression of interest to join the Residents Contract Monitoring Group (RCMG)

Questions
